



TaskUs extends WFH policy until end-2020

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SAN ANTONIO, Texas (August 15, 2020) – TaskUs, a leading next-generation provider of customer experience and content moderation, continues to put its people's health and safety first as it announces the extension of work-from-home (WFH) through the end of 2020 through [a video posted on its Facebook page](#).

On March 18, while other companies remained business-as-usual, TaskUs offices in the US shifted to WFH, followed by TaskUs Mexico on March 27. Bryce Maddock, TaskUs' CEO and co-founder, said the decision to transition and stay WFH is part of their frontline-first culture. As of today, 100% of TaskUs employees in the US and Mexico are working remotely.

"We want our employees to earn a living, but we also want to make sure they are safe," Maddock shared. "Unless a critical program requires on-site support, we are going to stay WFH until the end of 2020 for all TaskUs sites except Taiwan since their government did not impose any lockdowns. This decision provides our Teammates the ability to plan their lives between now and the end of the year. Our employees remain our top priority," he added.

Amidst the pandemic, TaskUs continues to grow as it launched its breakthrough WFH business model, Cirrus. The platform is 100% cloud-based, built with information security at the forefront, and a robust VDI technology that recreates an on-site environment on an at-home computer. As of writing, TaskUs has hired more than 600 employees under Cirrus, supporting their newest and existing clients under the retail and healthcare industries.

However, there are some exemptions. In the event that some employees will be asked to return on-site due to security or technical requirements, the company has made additional investments to ensure expanded safety measures and protocols are in place to further safeguard employees' health.

"I think this pandemic has served a lesson not only to the BPO industry but to all industries. At TaskUs, COVID-19 was a chance to live by our core value and prove that we truly put our #PeopleBeforeProfits," said Bryce Maddock, Chief Executive Officer.

TaskUs currently has over 19,000 employees around the world with offices across the U.S., the Philippines, India, Taiwan, Mexico, and Greece.

TaskUs powers the most disruptive companies under fintech, content moderation, health tech, gaming, travel and transportation, food deliveries, media & entertainment, professional services, and retail eCommerce businesses.

To know more about TaskUs and Cirrus, visit its social media pages @TaskUsTX / @TaskUsMX or www.taskus.com.